

10 Common Posting Compliance Mistakes



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Posting Compliance Overview

- All employers must post federal, state and local (if applicable) postings
- Mandatory <u>federal</u> posters include:
 - EEOC
 - OSHA
 - FMLA
 - USERRA
 - FLSA
 - EPPA
- Up to 15 additional <u>state-specific</u> posters
- Up to 10 additional posters for <u>city/county</u> compliance
- Additional posters for government contractors and certain industries



Posting Compliance Mistake #1: Underestimating the Risks

- Government posting fines
 - Federal fines recently increased from \$17,000 to \$34,000+
 - State and local fines typically range from \$100-\$1,000
- Enforcement of underlying laws by federal agencies
 - Occupational Safety and Health Administration
 - U.S. Department of Labor
 - U.S. Equal Employment Opportunity Commission
- "Poster sweeps" by state and local agencies



Posting Compliance Mistake #1: Underestimating the Risks (continued)

- Employee lawsuits are the real danger
- Failure to post extends "statute of limitations"
 - Forces employers to unnecessarily defend old claims that should have been dismissed as time-barred
 - Expands potential damages for back pay or lost wages
- Evidence of bad faith
 - Various legal standards impose additional damages for bad faith, or reduce damages based on a showing of good faith
 - Posting compliance is a factor considered under these standards
- FMLA interference of rights



Posting Compliance Mistake #2: Getting All Your Posters from a Single Agency

- There is no "one-stop shop" for free government posters
- Nationwide, there are 175 different agencies responsible for issuing more than 380 posters (federal and state)
- In a single state, up to 21 postings issued by 9 different agencies for federal/state compliance
- Approximately 22,000 local jurisdictions (city/county) have authority to issue their own posting requirements

...and that doesn't include additional postings required if you are in certain industries or have government contracts



Total Postings and Different Issuing Agencies by State

State	Total Federal & State Mandatory Posters	Total Number of Different Issuing Agencies (State and Federal)	State	Total Federal & State Mandatory Posters	Total Number of Different Issuing Agencies (State and Federal)
Alabama	11	5	Montana	11	5
Alaska	14	5	Nebraska	10	5
Arizona	18	9	Nevada	20	7
Arkansas	10	7	New Hampshire	15	6
California	21	7	New Jersey	21	6
Colorado	13	5	New Mexico	13	7
Connecticut	17	8	New York	18	7
Delaware	14	4	North Carolina	14	8
D.C.	17	7	North Dakota	9	6
Florida	11	8	Ohio	11	7
Georgia	15	7	Oklahoma	11	8
Hawaii	15	5	Oregon	15	8
Idaho	10	6	Pennsylvania	14	6
Illinois	14	8	Puerto Rico	11	4
Indiana	15	9	Rhode Island	17	6
lowa	11	5	South Carolina	13	8
Kansas	11	6	South Dakota	8	4
Kentucky	13	6	Tennessee	14	7
Louisiana	20	5	Texas	10	6
Maine	14	6	Utah	13	7
Maryland	17	7	Vermont	18	4
Massachusetts	13	7	Virginia	10	5
Michigan	15	7	Washington	11	6
Minnesota	12	6	West Virginia	11	7
Mississippi	11	6	Wisconsin	16	5
Missouri	12	5	Wyoming	10	4

Effective January 2019



Posting Compliance Mistake #3: Updating Your Posters Only Once A Year

- Posters changes are on the rise
- Posting changes occur throughout the year (not just January)
- There are approximately 150 state-specific poster changes per year (50% require immediate mandatory replacements)
- Government agencies do not notify you when changes occur
- Updating in January, or only once per year, often results in non-compliance for the balance of the year



Posting Compliance Mistake #4: Overlooking Foreign Language Requirements

- Certain postings must be displayed in Spanish even if you have no Spanish-speaking employees
 - 22 states require certain postings in English and Spanish for <u>all</u>employers
 - 47 state-issued postings in the U.S. must be posted in Spanish
 - Some states and local jurisdictions require postings in multiple languages, from Russian to Japanese to Arabic
- All postings in Puerto Rico must be displayed in Spanish



Posting Compliance Mistake #4: Overlooking Foreign Language Requirements (continued)

- Mandatory foreign-language postings are required in:
 - Alabama
 - Arizona
 - California
 - Colorado
 - Connecticut
 - District of Columbia
 - Florida

- Georgia
- Kansas
- Louisiana
- Maine
- Maryland
- Mississippi
- New Jersey
- New Mexico

- New York
- North Carolina
- Puerto Rico
- South Carolina
- Tennessee
- Texas
- Utah
- The Good News: Poster Guard English service already includes foreign-language posters if they are required for all employers regardless of languages spoken by employees



Posting Compliance Mistake #4: Overlooking Foreign Language Requirements (continued)

You may have *additional* obligations if you employ workers who are not proficient in English:

- *Federal:* If you have a significant number of Spanish-speaking employees who are not proficient in English, the Federal combination poster must be posted in English and Spanish
- *State:* For state postings, fully translated Spanish poster sets (all posters in both English and Spanish) are a "best practice" for locations with a significant number of Spanish-speaking workers
- Exception: Pennsylvania employers "with Spanish-speaking employees" <u>must</u> post all state posters in English and Spanish



Posting Compliance Mistake #5: Failing to Comply with City/County Requirements

- New Trend: Cities and Counties Now Requiring Labor Law Postings
 - AZ Flagstaff, Tucson
 - CA Belmont, Berkeley, Cupertino, El Cerrito, Emeryville, Los Altos, Los Angeles, Los Angles (Unincorporated Areas), Milpitas, Mountain View, Oakland, Palo Alto, Pasadena, Redwood City, Richmond, San Diego, San Francisco, San Jose, San Leandro, San Mateo, Santa Clara, Santa Cruz, Santa Monica, Sunnyvale
 - CO Denver
 - FL Broward County, Miami Beach, St. Petersburg
 - IL Chicago, Cook County
 - MD Montgomery County, Prince George's County

- ME Portland
- MN Minneapolis, St. Paul
- NE Fremont, Lincoln
- NM Albuquerque, Bernalillo County, Las Cruces, Santa Fe
- NY New York City
- PA Philadelphia
- TX Beaumont, Corpus Christi
- WA Seattle, Tacoma



Posting Compliance Mistake #6: Missing Federal Contractor Postings

- If your business receives federal funding or has federal government contracts, you must post additional labor law notices
- In recent years, the number of businesses with government funding/contracts has grown, especially in industries such as construction, finance/banking, telecommunications, technology, transportation, non-profit organizations, and retail
- Posting obligations depend on types of contracts you have and the value of the contracts
- Penalties for non-compliance can be severe, including steep fines up to suspension or cancellation of federal contracts



Posting Compliance Mistake #6: Missing Federal Contractor Postings (continued)

- The most common postings required for federal contractors are:
 - Paid Sick Leave

 - "EEO is the Law" Supplement
 - Pay Transparency Statement
 - DOD Fraud Hotline
 - ✓ DOD Whistleblower
 - ✓ NLRA (required by EO 13496)

- ✓ E-Verify/Right to Work
- Minimum Wage (updated Jan. 2019)
 Walsh-Healey Public/Service Contracts
 - ARRA Whistleblower Rights
 - DHS Fraud Hotline
 - Notice to Workers with Disabilities
 - Davis-Bacon Act
 - DOT Federal Highway Construction
- Federal contractor postings change frequently
 - ✓ 21 mandatory changes since 2009; three updates in 2017
- Poster Guard offers all-inclusive service with auto-replacements covering all required postings



Posting Compliance Mistake #7: Forgetting About Your Remote Workers

- By law, you must provide the mandatory labor law notices to all your employees, including those who work off-site
- We have developed Poster Guard[®] E-Service for Remote Workers to help you comply
- Ideal for employees who work from home, telecommuters, field salespeople and other remote workers provided with Internet access (<u>those who</u> <u>report to a physical facility with wall posters less</u> frequently than 3-4 times a month)

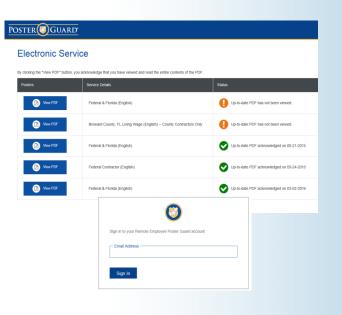






Posting Compliance Mistake #7: Forgetting About Your Remote Workers (continued)

- Poster Guard[®] E-Service for Remote Workers
 - The off-site employee receives a welcome email with simple instructions
 - Employees are prompted to download, view and acknowledge receipt of all required postings at the time of enrollment and whenever there is a mandatory posting change
 - Poster Guard tracks your employee acknowledgments and maintains complete records of the date and time when each employee viewed the electronic images





Posting Compliance Mistake #8: Overlooking Industry-Specific Requirements

- Certain <u>industries</u> have additional labor law posting requirements under federal and state law
- Poster Guard industry-specific service is available for:
 - Public Sector
 - Healthcare
 - Restaurants/Food Establishments
- All-inclusive, 50-state solution with auto-replacements
- Specialty posters for other industries are also available upon request





Posting Compliance Mistake #9: Not Enough Posting Display Locations

- The General Rule: Postings must be displayed in prominent and "conspicuous" locations throughout your business where they accessible to all employees
- Most companies require multiple posting display sites to comply
- Specific posting locations depend on your facility size and layout
- Consider posting in breakrooms, locker rooms, near employee entrances, human resources department, and applicant areas





Posting Compliance Mistake #10: Failing to Post for Job Applicants

- Four of the six mandatory federal postings must be displayed to prospective employees during the application process:
 - EEOC
 - FMLA
 - USERRA
 - EPPA
- Poster Guard offers options to help you comply:
 - Applicant Area Vinyl Adhesive Sticker a compact sheet with the 4 required postings (8.5" X 14"), perfect for applicant kiosks and other small areas
 - Applicant Area Poster includes two additional notices notifying applicants of I-9 requirements and your status as a drug-free workplace (16" X 20")
- Both options available in English and Spanish
- Available electronically for online applicants







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